

BOOKLET

CUSTOMER SERVICE INFORMATION

- I. Our key interest rates on Loans range between 15% to 30 % depending on the risk of the case or as decided by the management. Our Interest is calculated on daily products at monthly rests.
- II. Charges/ Fees of S R G Securities Finance Limited

SR. NO.	CHARGE TYPE	CHARGE DESCRIPTION
1	Processing Fees	0% to 2%
2	Stamp Duty	As per applicable law of the state
3	ECS/ Cheque Dishonor, Late Payment Charges	Rs. 500/- per Cheque / ECS / EMI Return
4	Late Installment Charges	If the interest and/or principal installment due are default/ delayed, charges @ 3% per month (36% p.a.), for defaulted/ delayed period on the interest/ installments due (calculated from due date till date of payment on monthly rest) will become payable
5	Pre- payment charges	3% on outstanding balance amount subject to RBI guidelines.
6	Insurance of property	To be arranged by borrower on his own cost/ as per actual
7	Recovery charges (legal/ re-possession & incidental charges)	As per actuals
8	DD/ Pay Order/ RTGS/ NEFT Charges	As per actuals
9	Duplicate no dues certificate	Rs. 500/- plus applicable taxes
10	Copy of property papers	Rs. 550/- plus applicable taxes
11	Foreclosure statement charges	Rs. 500/- plus applicable taxes
12	LOD charges	Rs. 550/- plus applicable taxes